



Commissioner's Bulletin # B-0007-18

April 18, 2018

To: The Texas Windstorm Insurance Association; Agents; Adjusters; and the General Public

Re: Extension of the Deadline for TWIA Claimants to Demand Appraisal for Claims Arising from Hurricane Harvey

The Commissioner of Insurance has extended the deadline for a TWIA claimant to demand appraisal of a claim for damages caused by Hurricane Harvey, which occurred August 25, 2017, through August 31, 2017. The extension is made by Commissioner's Order No. 2018-5463.

A TWIA policy claimant who disputes the amount TWIA will pay for a claim must demand appraisal within a deadline. With the extended deadline, a claimant under certain commercial policies will have 150 days to demand appraisal after receiving TWIA's written notice accepting all or part of a claim arising from Hurricane Harvey. For all other claims, claimants will have 180 days to demand appraisal after receiving TWIA's written notice accepting all or part of a claim arising from Hurricane Harvey.

If a claimant shows TWIA good cause, TWIA may give the claimant an extra 30 days to demand appraisal. The claimant must ask for the extra 30 days not later than the 15th day after the deadline to demand appraisal ends. This extra time is in addition to the extension made by the Commissioner.

TWIA's appraisal process and requirements are described in Insurance Code Section 2210.574 and 28 Texas Administrative Code Sections 5.4211-5.4222, and in TWIA's policies.

[Commissioner's Order No. 2018-5463.](#)

For questions regarding this bulletin, email PropertyCasualty@tdi.texas.gov.

For more information, contact: ChiefClerk@tdi.texas.gov

Last updated: 5/3/2018