

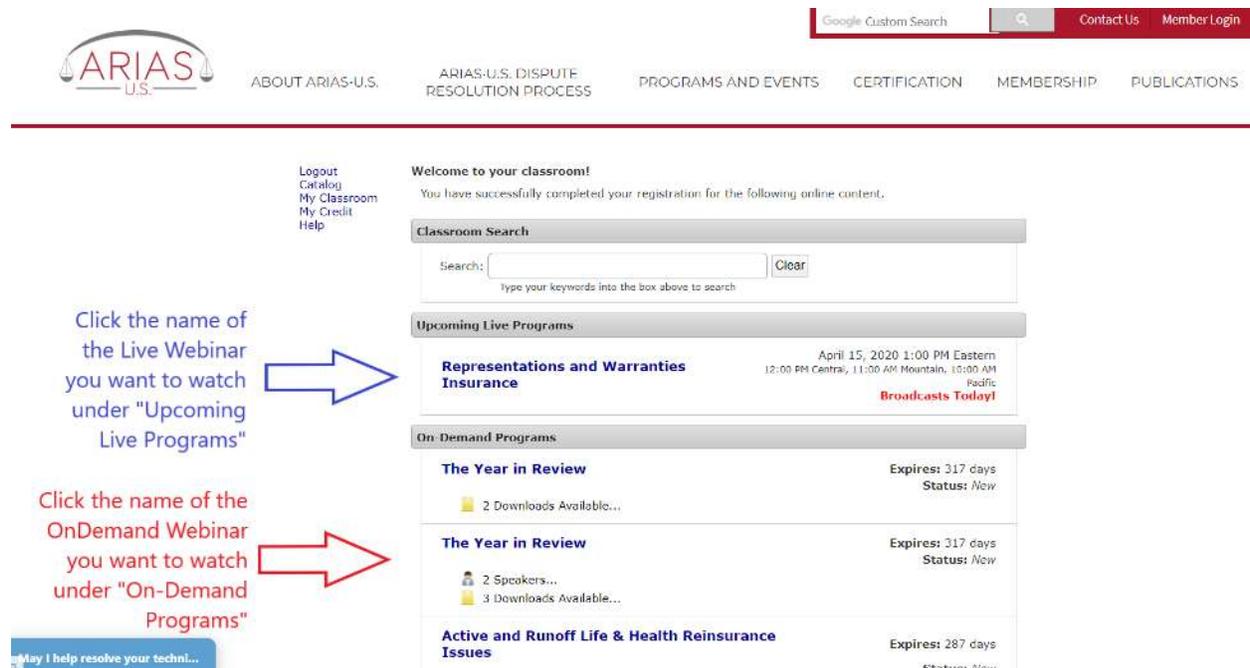
## Accessing an ARIAS-U.S. Live Webinar *Troubleshooting Instructions & Tips*

Thank you for registering for the ARIAS•U.S. webinar. To access the webinar, [click here](#) or follow these steps:

1. Log into your account at [arias.peachnewmedia.com](http://arias.peachnewmedia.com)
2. Select **My Classroom**
3. Click on the name of the webinar to access it

\*\*Please use [Google Chrome](#) or [Firefox](#) internet browsers to access the live webinar\*\*

In “My Classroom” you will see a screen like this. Click the webinar you would like to access:



The screenshot shows the ARIAS-U.S. website navigation bar with the following links: ABOUT ARIAS-U.S., ARIAS-U.S. DISPUTE RESOLUTION PROCESS, PROGRAMS AND EVENTS, CERTIFICATION, MEMBERSHIP, PUBLICATIONS. Below the navigation bar, the user is logged in and sees a "Welcome to your classroom!" message. The main content area is divided into three sections: "Classroom Search" with a search box and "Clear" button; "Upcoming Live Programs" featuring a webinar titled "Representations and Warranties Insurance" scheduled for April 15, 2020, at 1:00 PM Eastern, 12:00 PM Central, 11:00 AM Mountain, and 10:00 AM Pacific, with a "Broadcasts Today!" tag; and "On-Demand Programs" listing "The Year in Review" (2 Downloads Available, Expires: 317 days, Status: New) and "Active and Runoff Life & Health Reinsurance Issues" (Expires: 287 days, Status: New). A blue arrow points from the text "Click the name of the Live Webinar you want to watch under 'Upcoming Live Programs'" to the "Representations and Warranties Insurance" title. A red arrow points from the text "Click the name of the OnDemand Webinar you want to watch under 'On-Demand Programs'" to the "The Year in Review" title. A small blue banner at the bottom left reads "May I help resolve your techni...".

On this screen, select “Launch Live Webinar”

The screenshot shows the ARIAS U.S. website header with navigation links: ABOUT ARIAS-U.S., ARIAS-U.S. DISPUTE RESOLUTION PROCESS, PROGRAMS AND EVENTS, CERTIFICATION, MEMBERSHIP, and PUBLICATIONS. A search bar and links for Contact Us and Member Login are also visible. On the left, there are links for Logout, Catalog, My Classroom, My Credit, and Help. The main content area features a 'Live Webinar Information' section with details: Presented by: AIDA Reinsurance & Insurance Arbitration Society; Title: Representations and Warranties Insurance; Date & Time: April 15, 2020 1:00 PM Eastern / 12:00 PM Central, 11:00 AM Mountain, 10:00 AM Pacific; Expected Duration: 1 hour, 15 minutes. Below this is a 'Join Now' section with a red circle around the 'Launch Live Webinar!' button. The text in the 'Join Now' section reads: 'To launch this live webinar, please click on the button below.' and 'For the best viewing experience, we use Adobe Flash or HTML5 technology to deliver this live webinar to your computer. For more information about either Adobe Flash or HTML5 please see the What Will I Need To Attend? section below.' At the bottom of the section, it says: 'We recommend testing your system to ensure you can successfully view the program. Please click here to test your system.'

When you arrive at this page, select “Join Conference” (circled in red)  
You may encounter a pop-up that asks you to allow access to your microphone or speaker, select “allow.”

If the join conference button does not work, or you receive an error message that says “Sorry, your browser is not compatible with WebRTC. We recommend using Chrome or Firefox” please click on the slides tab and call-in to the webinar phone line (circled in blue). **NOTE: If you are using Internet Explorer you must use this option.**

The screenshot shows a webinar interface with the following elements:

- Top Left:** ARIA logo.
- Top Right:** freestone by communitybrands logo.
- Left Panel:**
  - Audio Only Stream:** A red oval highlights the text "Join the conference through the web client (recommended)." and a red "Join Conference" button below it.
  - Announcements:** A blue oval highlights the text "United States (Toll Free): (844) 522-4080" and "Conference Code: 234-873 #".
- Right Panel:**
  - Slides / Credit Submission:** A blue circle highlights the "Slides" tab.
  - Available Credit:** A table showing credit information for ARIAS-U.S. and NY MCLE.
  - Credit Checklist:** A section titled "Representations and Warranties Insurance" with a "1 / 2" indicator and a "Show List" button.