

Accessing an ARIAS-U.S. Live Webinar

Troubleshooting Instructions & Tips

Thank you for registering for the ARIAS•U.S. webinar. To access the webinar, [click here](#) or follow these steps:

1. Log into your account at arias.peachnewmedia.com
2. Select **My Classroom**
3. Click on the name of the webinar to access it

Please use [Google Chrome](#) or [Firefox](#) internet browsers to access the live webinar

In “My Classroom” you will see a screen like this. Click the webinar you would like to access:

The screenshot shows the ARIAS-U.S. website header with navigation links: ABOUT ARIAS-U.S., ARIAS-U.S. DISPUTE RESOLUTION PROCESS, PROGRAMS AND EVENTS, CERTIFICATION, MEMBERSHIP, PUBLICATIONS. A search bar and links for Contact Us and Member Login are also visible.

Below the header, the user is logged in and sees a "Welcome to your classroom!" message. The main content area is divided into three sections:

- Classroom Search:** A search bar with a "Clear" button and the instruction "Type your keywords into the box above to search".
- Upcoming Live Programs:** A list of programs. The first program is "Representations and Warranties Insurance" scheduled for April 15, 2020 at 1:00 PM Eastern, 12:00 PM Central, 11:00 AM Mountain, and 10:00 AM Pacific. It is marked as "Broadcasts Today!".
- On-Demand Programs:** A list of programs. The first two are "The Year in Review", each with 2 downloads available and 317 days to expire. The third is "Active and Runoff Life & Health Reinsurance Issues" with 3 downloads available and 287 days to expire.

Annotations on the screenshot include:

- A blue arrow pointing to the "Representations and Warranties Insurance" program with the text: "Click the name of the Live Webinar you want to watch under 'Upcoming Live Programs'".
- A red arrow pointing to the "The Year in Review" program with the text: "Click the name of the OnDemand Webinar you want to watch under 'On-Demand Programs'".

At the bottom left, there is a small blue box with the text: "May I help resolve your techni..."

On this screen, select “Launch Live Webinar”



[ABOUT ARIAS-U.S.](#)

[ARIAS-U.S. DISPUTE
RESOLUTION PROCESS](#)

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Google Custom Search

[Contact Us](#)

[Member Login](#)

[Logout](#)
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[Help](#)

i Live Webinar Information

Presented by: AIDA Reinsurance & Insurance Arbitration Society

Title: Representations and Warranties Insurance

Date & Time: April 15, 2020 1:00 PM Eastern
12:00 PM Central, 11:00 AM Mountain, 10:00 AM Pacific

Expected Duration: 1 hour, 15 minutes

➔ Join Now

To launch this live webinar, please click on the button below.

Launch Live Webinar!

For the best viewing experience, we use Adobe Flash or HTML5 technology to deliver this live webinar to your computer. For more information about either Adobe Flash or HTML5 please see the [What Will I Need To Attend?](#) section below.

We recommend testing your system to ensure you can successfully view the program. [Please click here to test your system.](#)

When you arrive at this page, select “Join Conference” (circled in red)
You may encounter a pop-up that asks you to allow access to your microphone or speaker, select “allow.”

If the join conference button does not work, or you receive an error message that says “Sorry, your browser is not compatible with WebRTC. We recommend using Chrome or Firefox” please click on the slides tab and call-in to the webinar phone line (circled in blue). **NOTE: If you are using Internet Explorer you must use this option.**

The screenshot shows a webinar interface with the following elements:

- Top Left:** ARIA logo.
- Top Right:** freestone by communitybrands logo.
- Left Panel:**
 - Audio Only Stream:** A red oval highlights the text "Join the conference through the web client (recommended)." and a red "Join Conference" button below it.
 - Announcements:** A blue oval highlights the text "United States (Toll Free): (844) 522-4080" and "Conference Code: 234-873 #".
- Right Panel:**
 - Slides / Credit Submission:** A blue circle highlights the "Slides" tab.
 - Available Credit:** A table showing credit information for ARIAS-U.S. and NY MCLE.
 - Credit Checklist:** A section titled "Representations and Warranties Insurance" with a "1 / 2" indicator and a "Show List" button.