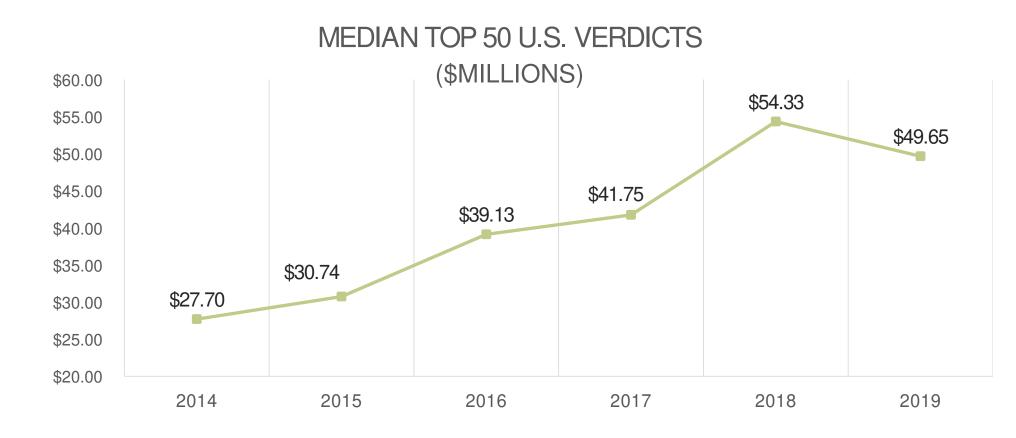
### The New Normal: Nuclear Verdicts and Juries in a COVID and Post-COVID World

Marissa Beyers, Ph.D. CEO & Senior Consultant – Trial Behavior Consulting

Cindy Koehler Chief Claims Officer, North America – AIG



May 6, 2021









### JURY EXPERTS **UNCENSORED**: JURY PERSUASION, FRAMING & THEMES





ARASH HOMAMPOUR [HOMAMPOUR LAW FIRM] 2010 CAALA Trial Lawyer of the Year 12 8-figure, 15 7-figure verdicts

POLARIZING THE CASE

Exposing & Defeating the Malingering Myth

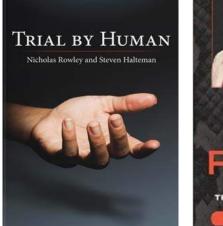
RICK FRIEDMAN

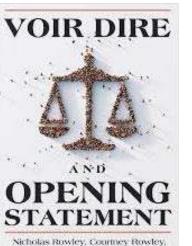


"We must never stop putting more tools in our toolboxes and sharpening and cleaning the tools we already have."

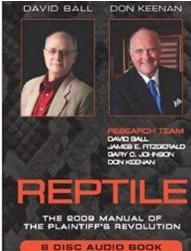
> Nick Rowley Running With The Bulls







and Weady Saxon



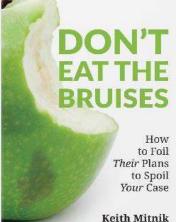


#### TRIAL LAWYER MARK LANIER

MEET THE LEGEND IN FERSON AS HE PRESENTS 'FOLLOW YOUR CALLINC: N.URY LAW AS SERVICE TO SOCIETY"

Fresentes by Diske AAJ. Free Histots at www.eratotaj.org/.criet

conucly 16 of 1953o H an Oraks Legal Clinto, 2490 University Avel Dies Method, own 5041



### Negligent Security Case: Placing Fault on the Criminal Is "Raping Plaintiff Again"



ARIAS



### Product Case: Plaintiff Should Collect If There Is **Any** Danger







### Massive Damages Are the Only Way to Influence Corporate Behavior







## How Does COVID Impact Jury Trials?

N = 26,000+





# Attitudes, Experiences and Activism that Drive Nuclear Verdicts Persist

### BUT

# Jury Composition Benefits Corporate Defendants

Privileged & Confidentia Attorney Work Product ARIAS

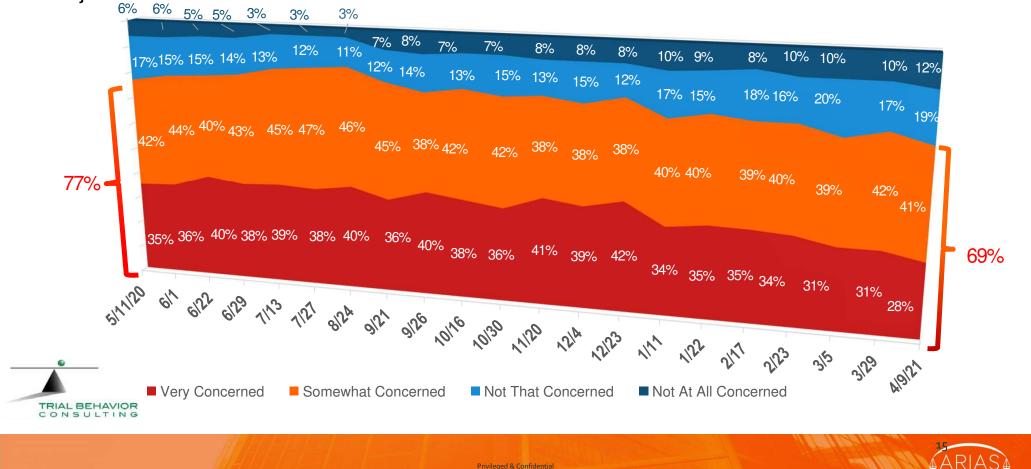


## Vast Majority of Respondents Concerned about Jury Duty – and Many Hesitant or Unwilling to Serve

Privileged & Confidential Attorney Work Product ARIAS



Persistent, Widespread Concern about Proximity to Other Jurors and Court Staff If called to serve as a juror later this year, how concerned will you be about being in close proximity to other jurors and court staff?

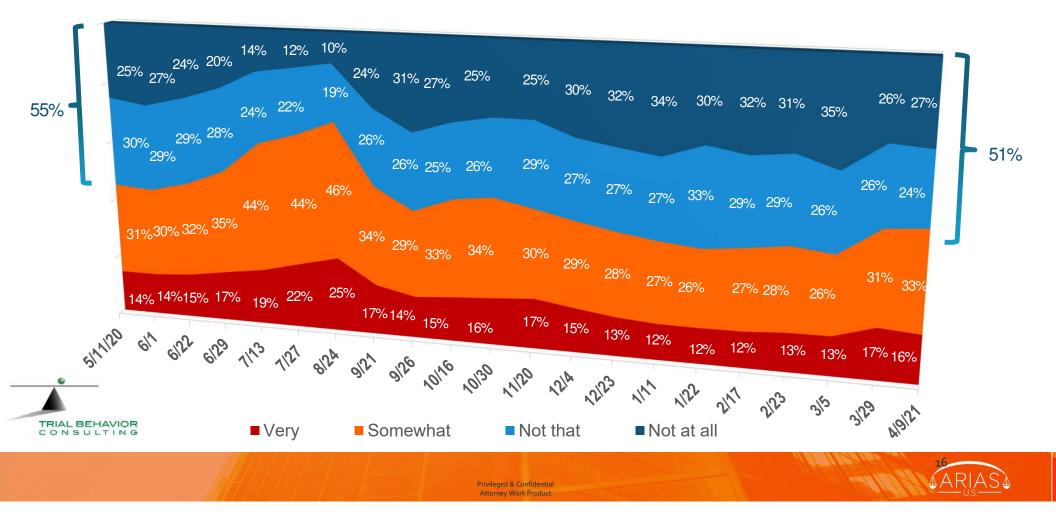


Privileged & Confidential

Attorney Work Product

#### Willingness to Serve Has Rebounded Somewhat

How likely are you to ignore a jury summons because of the coronavirus outbreak?



# What Type Of Juror is Willing to Serve?



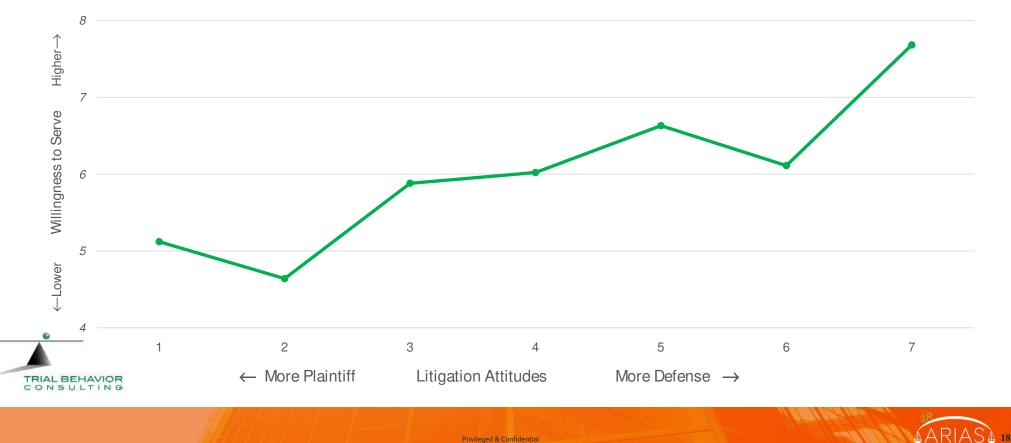
17

ARIAS

Privileged & Confidential Attorney Work Product

#### Notable Relationship Between Defense-Oriented Litigation Attitudes and Willingness to Serve

Composite Data from Multiple Questions Regarding Lawsuit Attitudes and Willingness to Serve

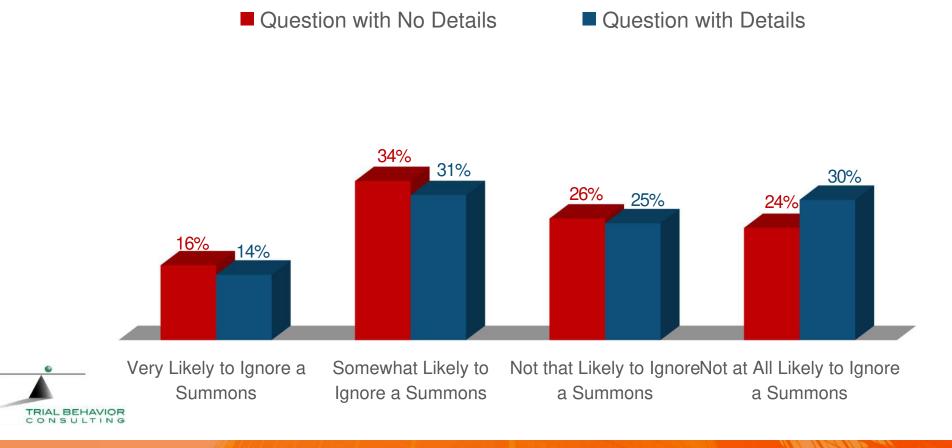


Privileged & Confidential Attorney Work Product





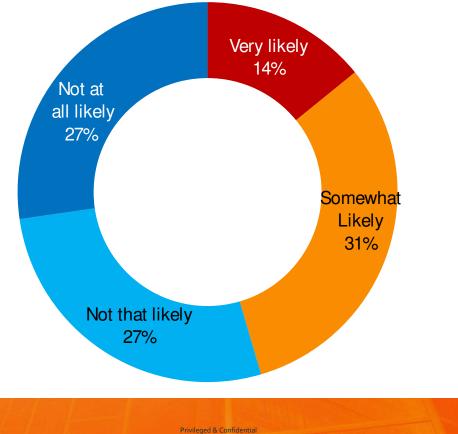
#### More Information = No Substantive Increase in Willingness to Serve



Privileged & Confidential Attorney Work Product

#### Almost Half Likely to Avoid Jury Duty After Vaccines Are Widely Available

If you were called for jury duty shortly <u>after a COVID-19 vaccine becomes widely available</u>, how likely are you to avoid jury duty because of the risk of Coronavirus?



Attorney Work Product





#### Relationship Between Defense-Oriented Litigation Attitudes and Avoiding Jury Service Post-Vaccines

Composite Data Regarding Lawsuit Attitudes vs. Likelihood to Avoid Jury Duty Once Vaccines Widely Available



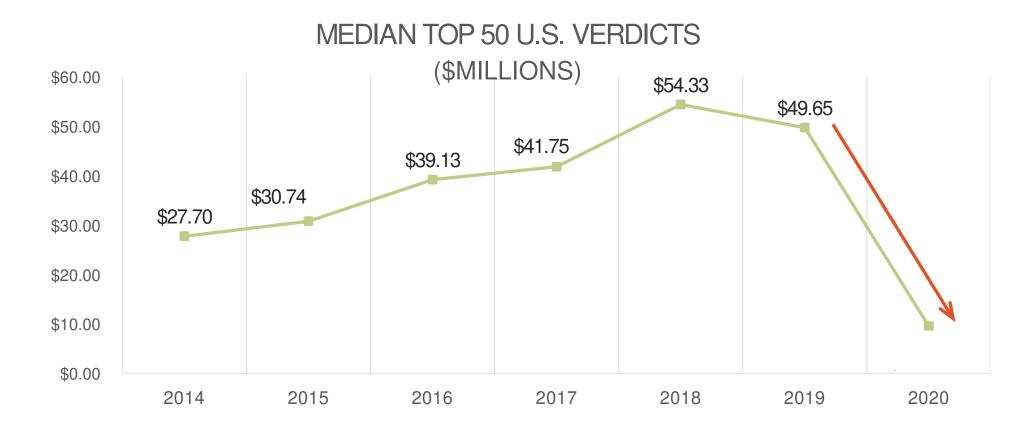
### Evidence Points to In-Person Trials Benefitting Defendants

- In-person mock trial = defense-oriented panel
- Verdicts in <u>in person</u> trials during COVID-19 have generally been defense-oriented













Online Trial	Hybrid Trial	In-Person Trial
<ul> <li>Varying technical limitations of jurors <ul> <li>Age</li> <li>Income</li> <li>Disabilities</li> </ul> </li> <li>Limited assessment of reaction, body language &amp; non-verbal affect</li> <li>Potential to evaluate jurors based on home affects &amp; additional insights</li> <li>"Snapshot" into their life</li> <li>Varying views on quality of juror's responses &amp; candidness</li> <li>Difficulty for judge to be alerted to or deter inappropriate conduct</li> <li>No platform is perfect – expect technical hiccups</li> </ul>	<ul> <li>Initial screening of prospective jurors will take place online</li> <li>Voir dire conducted in smaller groups person – in person off-site or via Zoom</li> <li>Case presented live in-person to a panel or jurors</li> <li>May take place in 2 courtrooms to follow social distancing <ul> <li>Judge, attorneys and litigants in one room</li> <li>Jurors following by video link in another</li> </ul> </li> <li>Some states using the hybrid method: Washington, Texas, New Jersey, Florida, Michigan</li> </ul>	<ul> <li>Social distancing measures will be taken</li> <li>Plexi-glass barriers around witness stand</li> <li>Larger courtrooms, multiple courtrooms or alternative space may be needed during jury selection <ul> <li>i.e. Vegas Convention Center</li> </ul> </li> <li>Masks worn by all in courtroom <ul> <li>Difficult to assess juror's facial expression and emotion</li> <li>Difficult to assess and establish witness credibility</li> <li>Jurors likely to be less talkative</li> </ul> </li> <li>More jurors dismissed for hardship</li> </ul>
		ARIAS A

# Plaintiff's Bar is Currently Maneuvering to Identify and Excuse Defense Jurors

• During COVID-19, some people have been more concerned with the economy, while others have been more concerned with the health and safety of people. Which is a greater concern for you?

□ The economy □ Health and safety

- Which of these two statements best reflects your views regarding the coronavirus (COVID-19)?
  - $\hfill\square$  Too many people have blown this out of proportion
  - □ Not enough people are taking this seriously enough
- Do you agree or disagree with local government ordinances requiring its citizens to wear masks?

□ Agree strongly □ Agree somewhat □ Disagree somewhat □ Disagree strongly □ No opinion



### Plaintiff's Bar is Currently Maneuvering toward Bench Trials

29

Privileged & Confidential Attorney Work Product

4	SANTA ANA, CA THURSDAY, MARCH 25, 2021
5	DEPARTMENT CX101 HON. CRAIG GRIFFIN, JUDGE
9	APPEARANCES:
10	REPRESENTING PLAINTIFF:
11	DEBORAH S. CHANG, ATTORNEY AT LAW
12	ZOE LITTLEPAGE, ATTORNEY AT LAW
13	CHARLA ALDOUS, ATTORNEY AT LAW
14	LISA BLUE, ATTORNEY AT LAW
15	CANDICE KLEIN, ATTORNEY AT LAW
16	SARAH S. KIM, ATTORNEY AT LAW

24	THE COURT: On the record.
25	MS. CHANG: Yes, your Honor. Just on the
26	record, Plaintiffs waive the jury trial in this
1	case.
2	THE COURT: You're waiving jury trial?
3	MS. CHANG: Yes.
4	THE COURT: Oh

Brian Panish: January 2021 Bench Trial \$23.8M verdict





### Capitalize on Changes in the Jury Pool

- Take a hard line in mediation
- Embrace discovery deadlines
- Push for in-person trial dates sooner rather than later

30

Privileged & Confidentia Attorney Work Product **ARIAS** 

• Do not agree to bench trials



# Preparing, not Pausing During the Pandemic



Privileged & Confidential Attorney Work Product



### Take Advantage of Preparing, Not Pausing

- Conduct virtual jury research not in-person to ensure pool not too defense-oriented
- Consider survey research to take the temperature of prospective jurors on key issues
- Facilitate sharing of materials and information between trial teams





### Capitalize on the Pivot to Remote Depositions

- Push for remote depositions with your key witnesses
  - Plaintiff counsel has a more difficult time bullying or cajoling witnesses in a remote depo if the witness is well-prepared
- Conduct remote witness prep so you and the witness are comfortable and ready with the unusual format
  - Prep must focus extensively on avoiding the Reptile traps set by plaintiff counsel





### Don't Lose Your Case in Jury Selection

- Jury selection strategy must recognize sympathy, fear, and the threat of current polarization
- JQs are a valuable tool in cases involving sensitive political or personal issues
- Online juror research is essential to probe values and ideals that are not revealed by questionnaires or voir dire







🗸 Age: 33

- Masters in Computer Science
- Software Engineer at Square
- Married to Former Business Data Analyst at AmTrust



# 



#### Calls himself a "leftist radical"

We're back in the proverbial desert, folks. It's time for us to start organizing, mobilizing, and building a progressive movement from the ground up. **They don't call it "grassroots" for nothing.** Trump is going to fail spectacularly, we're well aware. And yes, we're going to have to deal with all the hurt that's causing to real people, right now, in front of us. But we need to be working on the next 50-State Strategy.

The rich have successfully driven a new wedge between us. Those wedges used to be abortions, guns, God, and gays. This year the wedge was immigration and terrorism.

What we can't forget is that the true natural fault line is between the haves and the have-nots, the rich and poor. It comes down to class. And when the lower classes unite, we win. We just need to convince everyone that our struggle and their struggle are one and the same. Time to organize.

Georgia folks? Let's turn Georgia blue in 2018. And let's not just hand it over to the Democratic party for its own sake, let's hold the Democrats' feet to the fire too so they really represent the interests of the vast majority of the population. Organize.



# **Questions?**



Privileged & Confidential Attorney Work Product



# **THANK YOU**

Marissa Beyers, Ph.D. Trial Behavior Consulting mbeyers@trialbehavior.com



